

Accessing CardiffMail using IMAP

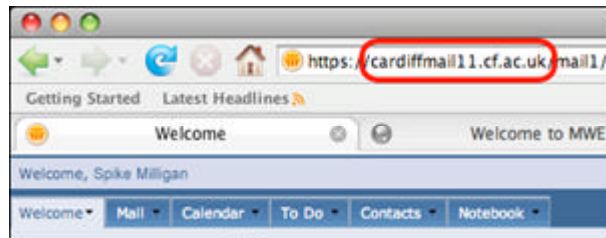
Configuration settings for CardiffMail IMAP

CardiffMail IMAP provides basic access to your MWE email using common IMAP email clients and mobile devices that support IMAP.

Secure IMAP servers: **cardiffmailXX.cf.ac.uk** – where XX is one of the following:
(Turn SSL/secure access **ON** and specify port **993** if required)

Staff Servers	Student Servers	
cardiffmail01.cf.ac.uk	cardiffmail11.cf.ac.uk	cardiffmail19.cf.ac.uk
cardiffmail03.cf.ac.uk	cardiffmail13.cf.ac.uk	cardiffmail21.cf.ac.uk
cardiffmail05.cf.ac.uk	cardiffmail15.cf.ac.uk	cardiffmail23.cf.ac.uk
	cardiffmail17.cf.ac.uk	

You can confirm which server you need to access by logging in to CardiffMail Web <http://cardiffmail.cf.ac.uk>. Log in directly (not via the MWE portal) and look at the first part of the web address (URL) that is displayed in your browser:



CardiffMail Web showing a user's IMAP mail server would be "cardiffmail11.cf.ac.uk"

Cardiff authenticated SMTP server: **smtpauth.cf.ac.uk**
(Turn TLS/secure access and password authentication **ON** and specify port **25** if required. If connection fails with port 25 use port **587** instead.)

Please note that some service providers block SMTP unless it is relayed via their own servers. If SMTP fails then the web service <http://cardiffmail.cf.ac.uk> should be used for sending messages

Account id: Your normal network username (e.g. SOPxxx)
Password: Your normal network password (**not your new CardiffMail Notes password**)

You can send outgoing email via this secure SMTP server from any Cardiff or internet connection.

To use it you **MUST** authenticate using the same account id and password you use for the receiving IMAP service.

Please Note: CardiffMail IMAP does not make available the Lotus Notes default "Sent", "Drafts", "Junk" and "Trash" folders and your IMAP client will create and use alternative folders.

This will only be an issue if you regularly use IMAP alongside one of the other methods for accessing email. If you use a second method you will have two different folders storing these items and you will not be able to access any messages stored in the default folders ("Sent" etc. listed above) from your IMAP email client.

You will always be able to access all messages using CardiffMail Web.